



Branch Assist Consultant

Hays • Melbourne CBD VIC



Base pay

\$28 - \$34 / hr



Work type

Temporary



Contract type

Permanent

Perks

Training

Skills

FINANCIAL SERVICES

Full job description

Reputable Top 4 Bank | Fantastic Career Progression Opportunities Full Time Hours - Temporary to Permanent Opportunity South Melbourne Location

Your new company

As an industry leader in Financial Services, this Top 4 Bank has a strong presence across 34 markets, focusing on core markets within Australia and New Zealand. With their head office located in Melbourne, you will be joining a business that are committed to attracting and retaining the best, by offering a genuine career path into a world of opportunities.

Your new role

Reporting to your Team Leader, in one or more of three lines of business – Retail/Internet Banking, Card or Home Owner solutions your goal is to provide exceptional customer service and tailored solutions in a phone based role. You'll respond to longer call types mainly originating from the Australian Branch Network, internal team and customer queries transferred to you. You will be tasked with responding to customer enquiries as well as case management while working towards a resolution and applying best practice and processes.

What you'll need to succeed

You will have a genuine passion for providing first class customer service. You

Job details



Date posted

03 Sep 2021



Expiring date

03 Sep 2022



Category

Banking, Superannuation & Finance



Occupation

Retail Banking



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\$28 - \$34 /hr



Contract type

Permanent



Work type

Temporary



Job mode

Standard business hours



Work Authorisation

Australian citizen / Permanent resident

will be able to listen to the customer's needs whilst operating various systems at one time. Exceptional communication skills is key along with the desire to work towards individual targets and team goals.

What you'll get in return

To begin with you will work through a 3 week full time, industry-leading training program with ongoing coaching and support. This is a great opportunity for career progression, within a company that promotes a diverse work force.

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV to Tasha.Goonting@hays.com.au

LHS 297508 #2514566