

Customer Service Consultant

Hays • Melbourne CBD VIC



Base pay
\$20 - \$29 / hr



Work type
Full time



Contract type
Temporary

Job details



Date posted
21 Sep 2021



Expired On
21 Jul 2022



Category
Banking, Superannuation & Finance



Occupation
Contact & Call Centre



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\$20 - \$29 /hr



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Full job description

Your new company

Our Client is the largest provider of services in Australia's superannuation fund administration industry, which services the fourth largest pension pool in the world based on funds under management.

Your new role

You will be the first point of contact for the superannuation members. You will be providing high level customer service to all member building rapport while you answer a wide range of questions regarding their superannuation.

What you'll need to succeed

- Contact Centre Experience
- Outstanding Interpersonal and communication skills
- Team Player
- Ability to work with rotating rosters 8am - 8pm Monday to Friday NO WEEKEND WORK
- Be looking for a challenging yet fulfilling role in which we will train and coach you to develop your financial services career

What you'll get in return

- A friendly, supportive and collaborative team environment with great energy
- 2 weeks of training
- A diverse and inclusive culture supporting national events
- provided with Full time hours
- Working Holiday Visa may apply

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV, to Kelly Daines via Kelly.Daines@hays.com.au

LHS 297508 #2468785